

Sent: 21 September 2015 21:28

To: Info (RDE) Colchester Hospital University NHS Foundation Tr

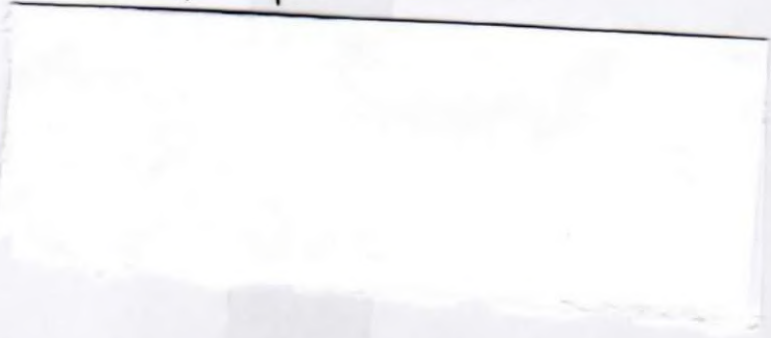
Subject: Compliment |

Just wanted to say thank you for the amazing service provided by Mr Chokkalingam at ENT. He has gone out of his way to ensure I understand what is wrong with me, he followed up my appointment and blood tests with phone calls and has referred me on in order to deal with my condition. I feel like an individual rather than just another patient.

Doctor

Please accept this as a token of my grateful thanks. Your accurate diagnosis and subsequent treatment has made an enormous difference. To say that the treatment is 'life-changing' is not an exaggeration!

Many thanks



To

Dr Chokkalungam,

Thank You!

Thank You! Thank You!

A thousand thank yous!

Thank You!

Thank You! Thank You!

Thankyou very much for
taking such good care
of me.

I appreciate it very much

Love



13-5-2013

To

Mr. Chokkalingam,

My sincere thanks to you,
your professional staff the
anaesthetists who cared for
me during my mastoidectomy
operation. Also the aftercare
from all nursing staff who were
most kind and efficient during
my overnight stay.

Yours sincerely,

Dear Mr Chokkalingam,

Thank you so much for looking after my daughter Lauren last week. It was lovely to have a calm & friendly face there for us. Best wishes,



C001272-13-16907

'Mr choc'
'my angel'

...AND *sending* YOU
THE WARMEST AND BEST WISHES
FOR PEACE AND JOYFUL BLESSINGS
FROM *above*

How do I start to thank you for
your love, support and caring for me
and my family. You were my
shining light, the person I looked
for when I was at my lowest.
I am on the mend, but the lings
will take a while to inflate.
Always, a massive Thankyou to The
whole of your team, I won't forget

Questions for Parents

13. Were the staff friendly?

☒ Yes, always ☐ Yes, sometimes ☐ No ☐ Don't know/Can't remember

14. When your child has asked the staff questions have they given answers that they understand?

☒ Yes, always ☐ Yes, sometimes ☐ No ☐ Don't know/Can't remember

15. Do staff ever talk in front of your child as if they are not there?

☐ Yes, always ☐ Yes, sometimes ☒ No ☐ Don't know / Can't remember

16. Have the staff told your child what is wrong with them?

☒ Yes ☐ No ☐ Don't know / Can't remember

17. Have the staff told your child how they are going to make them feel better?

☒ Yes ☐ No ☐ Don't know / Can't remember

18. Was your child given enough privacy when we talked to them or when they were examined?

☒ Yes, always ☐ Yes, sometimes ☐ No ☐ Don't know / Can't remember

19. Has your child felt safe?

☒ Yes ☐ No ☐ Don't know / Can't remember

20. Has your child had a say in how they are treated?

☒ Yes ☐ No ☐ Don't know / Can't remember

21. While you were in hospital did you ever see any posters or leaflets explaining how to complain about the care your child received?

☒ Yes ☐ No ☐ Don't know / Can't remember

22. Overall, how would you rate the care your child received?

☒ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor ☐ Don't know

About Your Child

23. In which age group is your child?

☐ 0-4 ☐ 5-8 ☒ 9-12 ☐ 13-15 ☐ 16-17 ☐ I would rather not say

24. Is your child?

☐ Male ☒ Female ☐ I would rather not say

If you have any comments or suggestions you would like to make, please enter them below

The ward staff, anaesthetists and doctors were all fantastic. We would also like to thank Mr Chokkalingam for the superb care he has provided since August last year.

To

Dr Chokkalungam,

Thank You!

Thank You! Thank You!

A thousand thank yous!

Thank You!

Thank You! Thank You!

Thankyou very much for
taking such good care
of me.

I appreciate it very much

Love



Dear Mr Chokkalingam,

Just wanted to say thank you
for all your kindness and the
wonderful care you have given me.
I am extremely grateful for
all your help.

Aug 2015

To

Dr Chokkalungam,

Thank You!

Thank You! Thank You!

A thousand thank yous!

Thank You!

Thank You! Thank You!

Thankyou very much for
taking such good care
of me.

I appreciate it very much

Love



Dear Mr. Chokkalingham,

Happy New Year to you and your
team, & thanks for your care & kindness
during the past year.

☺

Dept. of ENT Surgery
Colchester Hospitals University
Foundation Trust
Turner Road
Colchester
CO4 5JL




Dear Mr Chokkalingham,

On leaving the Department after a year, I would like to thank you for all the training you have provided as one of the consultants supervising me. It is refreshing to have a trainer so willing to hand over cases and take time to talk me through the operative steps. You have also been extremely approachable as a source of advice both in clinic and whilst on call, which has been extremely valuable in my first year as a registrar.

In your current joint role as locum consultant and specialty doctor you have provided an excellent example of hard work and dedication to patient care, and the patients' affinity for you is clearly evident.

I hope we have an opportunity to work together again.

Best wishes,



RE: Mr P Chokkalingam
ENT Department
Colchester Hospital University NHS Foundation Trust
Colchester
CO45JL

27/11/2012

Dear Mr Chokkalingam

This is a note to thank you for providing the junior ENT doctors with the local ENT induction training. We all found it useful especially for the management of ENT emergencies. We also found your bedside teaching ward rounds useful in the management of both acute and elective ENT conditions.

20th January 2012

Dear Mr Perumal Chokkalingam,

Many thanks for your invaluable support when I worked as an ENT SHO in your department at Colchester General Hospital.

In particular, your excellent teaching sessions both in clinic and theatre settings enabled me to gain a good grasp of management of common ENT conditions.

I also very much appreciated your guidance in our audit project 'Piercing associated pinna perichondritis', which eventually led to a poster at a national meeting and a peer reviewed publication.

Best wishes,

To

Mr Chokkalingam,
ENT specialist,
Colchester General Hospital.

Dear Mr Chokkalingam,

I would like to thank you for all the guidance and advice you have given me during my ENT posting Colchester. You have been very approachable every time I needed guidance. As a GP trainee, I am now confident in diagnosing common ENT conditions and you have played an important part in this. Your teaching sessions were very extensive and useful. You will continue to inspire junior doctors to take up ENT as a career.

Many thanks

Yours Sincerely,

July 2015

Dear Chokks

I have really enjoyed working with you and will miss you when I go. I value your friendship & hope we will keep in touch. You are a great doctor and are a great example of someone really dedicated to the care of their patients. I wish you all happiness and do come & visit us. ()

Dear Mr Chotikalngham,

12th July 2012

I just wanted to write a few words to express my gratitude for your teaching, support and career advice over the last few months. Not only did you help me through my time during ENT surgery but you provided me with excellent advice which will stay with me throughout my career.

I wish you every success and thanks once again for your invaluable teaching and advice.
